iNext International Insurance

- iNext is part of CIEE, the world’s largest non-profit NGO, delivering the highest quality educational and cultural programs for over 65 years.
- iNext leverages the collective buying power of CIEE and our 130+ Partner institutions to assemble top providers; offering scalable, first-class solutions at advantageous, bulk-rate pricing.

Once enrolled with iNext (by Elon), you will receive a welcome email explaining the iNext registration process. Below is an example of one such email and the information you will be given.
Dear George Mason,

Greetings from iNext Travel Insurance!

You have been enrolled under an iNext Enhanced Comprehensive Monthly 500K Policy by University of Testing for your upcoming trip abroad. Your policy provides a complete network of travel insurance coverage – medical insurance, 24 hour emergency assistance, trip and baggage delay, loss of baggage, and much more! You will see a printable card template below that you can print, cut out, and carry with you in your wallet as you travel in the event that you misplace your iNext card.

**To Access Your Online Account:**
1. Log into [www.iNext.com](http://www.iNext.com) using the following:
   a. User Name: jthaxter@ciee.org
   b. Temporary Password: 36E4F3

**To Receive a Plastic ID Card:**
1. Log into your account with the information above. Upon logging in you will be asked to reset your password and assign a security question.
2. Complete your profile information and upload a photo of yourself.
3. Save and submit your information.
4. Continue through to confirm your shipping information.
   a. Note: There may be a $2.50 card fee if a card was not purchased for you by your institution.

Your iNext card will arrive within 5-10 business days via standard US Postal Service shipping. International, expedited, and overnight shipping options are also available for an additional cost.
The details of the email will enable you to register on the iNext website, and once registered you will have access to your personal profile and confirmation of insurance.

5 – 10 days after the completion of the iNext registration process you will receive your iNext Travel Insurance card in the mail.
One of the Assistance Services offered by iNext is the Europassist Travel Risk Intelligence Portal

- **What is the Travel Risk Intelligence Portal?**
  - EA’s Travel Risk Intelligence Portal features information and tools to support travelers before and during their trips abroad. The site contains real-time destination-based health, security and travel-related information including:
    - Country and city risk ratings and profiles
    - Health, medical, safety and security reports per locale
    - Mitigation tips and consulate contacts
    - Information on business conduct, transportation, holidays, currency exchange rates, etc.
    - News and real-time security alerts
    - General travel tips

A variety of tools have also been integrated within the portal to minimize inconvenience during trips and support travelers in an emergency. These include:

- Drug translator which can be used to find the foreign equivalent of a US drug.
- Medical terms translator to facilitate communicating with medical personnel in foreign locations.
- Medical provider search to look up hospitals and doctors in a given locale.
- International calling code search to obtain the code to dial from one country to another.
- Call Me Back feature so that travelers can contact the EA USA assistance center and receive a call back within a
defined time, particularly useful for travelers who have difficulty calling collect or making international calls

- Emergency number look up for finding the foreign equivalent of 911

- The portal also includes several features that provide a personalized experience for users. The MyTrips feature automatically presents security and risk information based on travelers’ upcoming destinations. The Report Watch List allows travelers to create and store, with one click, up-to-the-minute custom location reports for their favorite destinations.

- Individual registration for the Europassist site is required. This can be achieved by following this link:

  https://eservices.europassistance-usa.com/sites/europassistance/isa

  - Group ID: C2CEA
  - Activation Code: 120824

  Please TYPE the ID and activation code into the appropriate spaces as the website often does not respond to a copied and pasted entry.

  You will receive a confirmation email approximately 20 minutes after registration on the Europassist site. Please check your spam folder before reporting confirmation failure.