



October 3, 2011

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## **I. Survey Methodology**

The Elon University Poll is conducted using a stratified random sample of households with telephones and wireless telephone numbers in the population of interest – in this case, citizens in North Carolina. The sample of telephone numbers for the survey is obtained from Survey Sampling International, LLC. Methodological information is also available at: <http://www.elon.edu/e-web/elonpoll/methodology.xhtml>.

### ***Selection of Households***

To equalize the probability of telephone selection, sample telephone numbers are systematically stratified according to subpopulation strata (e.g., a zip code, a county, a state, etc.), which yields a sample from telephone exchanges in proportion to each exchange's share of telephone households in the population of interest. Estimates of telephone households in the population of interest are generally obtained from several databases. Samples of household telephone numbers are distributed across all eligible blocks of numbers in proportion to the density of listed households assigned in the population of interest according to a specified subpopulation stratum. Upon determining the projected (or preferred) sample size, a sampling interval is calculated by summing the number of listed residential numbers in each eligible block within the population of interest and dividing that sum by the number of sampling points assigned to the population. From a random start between zero and the sampling interval, blocks are systematically selected in proportion to the density of listed household "working blocks." A *block* (also known as a *bank*) is a set of contiguous numbers identified by the first two digits of the last four digits of a telephone number. A working block contains three or more working telephone numbers. Exchanges are assigned to a population on the basis of all eligible blocks in proportion to the density of working telephone households. Once each population's proportion of telephone households is determined, then a sampling interval, based on that proportion, is calculated and specific exchanges and numbers are randomly selected. The methodology for the wireless component of this study starts with the determining which area code-exchange combinations in North Carolina are included in the wireless or shared Telcordia types. Similar to the process for selecting household telephone numbers, wireless numbers involve a multi-step process in which blocks of numbers are determined for each area code-exchange combination in the Telcordia types. From a random start within the first sampling interval, a systematic  $n$ th selection of each block of numbers is performed and a two-digit random number between 00 and 99 is appended to each selected  $n$ th block stem. The intent is to provide a stratification that will yield a sample that is representative both geographically and by large and small carrier. From these, a random sample is generated. Because exchanges and numbers are randomly selected by the computer, unlisted as well as listed household telephone numbers are included in the sample. Thus, the sample of telephone numbers generated for the

population of interest constitutes a random sample of telephone households and wireless numbers of the population.

### ***Procedures Used for Conducting the Poll***

The survey was conducted Sunday, September 25<sup>th</sup>, through Thursday, September 29<sup>th</sup>, of 2011. During this time calls were made from 1:00pm to 6:00pm on Sunday and 5:00 pm to 9:00 pm on Monday through Thursday. The Elon University Poll uses CATI system software (Computer Assisted Telephone Interviewing) in the administration of surveys. For each working telephone number in the sample, several attempts were made to reach each number. Only individuals 18 years or older were interviewed; those reached at business or work numbers were not interviewed. For each number reached, one adult is generally selected based on whether s/he is the oldest or youngest adult. Interviews, which are conducted by live interviewers, are completed with adults from the target population as specified. Interviews for this survey were completed with 594 adults from North Carolina. For a sample size of 594, there is a 95 percent probability that our survey results are within plus or minus 4.02 percentage points (the margin of sampling error) of the actual population distribution for any given question. For sub-samples (a subgroup selected from the overall sample), the margin of error is higher depending on the size of the subsample. When we use a subsample, we identify these results as being from a subsample and provide the total number of respondents and margin of error for that subsample. In reporting our results, we note any use of a subsample where applicable. Because our surveys are based on probability sampling, there are a variety of factors that prevent these results from being perfect, complete depictions of the population; the foremost example is that of margin of sampling error (as noted above). With all probability samples, there are theoretical and practical difficulties estimating population characteristics (or parameters). Thus, while efforts are made to reduce or lessen such threats, sampling error as well as other sources of error – while not all inclusive, examples of other error effects are non-response rates, question order effects, question wording effects, etc. – are present in surveys derived from probability samples.

### ***Questions and Question Order***

The Elon University Poll provides the questions as worded and the order in which these questions are administered (to respondents). Conspicuous in reviewing some questions is the “bracketed” information. Information contained within brackets ( [ ] ) denotes response options as provided in the question; this bracketed information is rotated randomly to ensure that respondents do not receive a set order of response options presented to them, which also maintains question construction integrity by avoiding respondent acquiescence based on question composition. Some questions used a probe maneuver to determine a respondent’s intensity of perspective. Probe techniques used in this questionnaire mainly consist of asking a respondent if their response is more intense than initially provided. For example, upon indicating whether s/he is satisfied or dissatisfied, we asked the respondent “would you say you are very ‘satisfied’/‘dissatisfied’”. This technique is employed in some questions as opposed to specifying the full range of choices in the question. Though specifying the full range of options in questions is a commonly accepted practice in survey research, we sometimes prefer that the respondent determine whether their perspective is stronger or more intense for which the probe technique used. Another method for acquiring information from respondents is to ask an “open-ended” question. The open-ended question is a question for which no response options are provided, i.e., it is entirely up to the respondent to provide the response information.

### ***The Elon University Poll***

The Elon University Poll is conducted under the auspices of the Center for Public Opinion Polling (Dr. Mileah Kromer, Assistant Director), which is housed in the Department of Political Science and Public Administration at Elon University. These academic units are part of Elon College, the College of Arts and Sciences at Elon University. The Elon University administration, led by Dr. Leo Lambert, President of the university, fully support the Elon University Poll as part of its service commitment to state, regional, and national constituents. Elon University students administer the survey as part of the University's commitment to experiential learning where "students learn through doing."

## II. Survey Instrument and Percent Distributions by Question

Interviews were completed with 594 adults from households in the North Carolina. For a sample size of 594, there is a 95 percent probability that our survey results are within plus or minus 4.02 percentage points (the margin of sampling error) of the actual population distribution for any given question. The questions are presented in the order in which these appear on the survey instrument. Due to rounding, column totals may not equal 100 percent as indicated. Data are weighted to reflect the adult population in terms of gender, age, and race.

<b>About the Codes appearing in Questions and Responses</b>	
<b>Response Options not offered</b>	Response options are <u>not</u> offered to the person taking the survey (respondent), but are included in the question as asked (and usually denoted by brackets, [ ]). Response options are generally offered only for demographic questions (background characteristic, e.g., age, education, income, etc.).
<b>v = volunteered response</b>	Respondents volunteer response option. As response options are <u>not</u> offered to those taking the survey, some respondents offer or volunteer response options. Though not all volunteered options can be anticipated, the more common options are noted.
<b>p = probed response</b>	Respondents self-place in this option or category. A probe maneuver is used in questions to allow the respondent to indicate whether her/his response is more intense than initially provided for in the choices appearing in the question. For example, on probe questions the interviewer, upon a respondent indicating that she/he is satisfied (or dissatisfied), is instructed to ask him/her "Would you say you are "very satisfied"?"

**Do you [approve or disapprove] of the way Barack Obama is handling his job as president?**

	Percent
STRONGLY DISAPPROVE (p)	37.5
DISAPPROVE	13.3
APPROVE	26.3
STRONGLY APPROVE (p)	15.4
DON T KNOW (v)	7.4
REFUSED (v)	0.1
Total (N=594; +/-4.02%)	100.0

**Do you have a [favorable or unfavorable] opinion of President Obama?**

	Percent
STRONGLY UNFAVORABLE (p)	28.7
UNFAVORABLE	16.6
FAVORABLE	28.2
STRONGLY FAVORABLE (p)	18.5
DON T KNOW (v)	7.5
REFUSED (v)	0.4
Total (N=594; +/-4.02%)	100.0

**Do you [approve or disapprove] of the way Congress -- the US Senate & US House of Representatives -- is doing its job?**

	Percent
STRONGLY DISAPPROVE (p)	48.6
DISAPPROVE	33.5
APPROVE	10.2
STRONGLY APPROVE (p)	0.8
DON T KNOW (v)	6.9
Total (N=594; +/-4.02%)	100.0

**Overall, who do you think is doing the best job dealing with the main issues the nation faces . . . the [Democrats or Republicans] in Congress?**

	Percent
DEMOCRATS	27.7
REPUBLICANS	31.4
NONE OF THEM (v)	33.8
DON T KNOW (v)	7.0
REFUSED (v)	0.1
Total (N=594; +/-4.02%)	100.0

**Now, thinking only about the member of the House of Representatives that represents your district...Do you [approve or disapprove] of the way they are handling their job as your district's representative?**

	Percent
STRONGLY DISAPPROVE (p)	15.5
DISAPPROVE	20.6
APPROVE	33.3
STRONGLY APPROVE (p)	9.8
DON T KNOW (v)	20.7
REFUSED (v)	0.1
Total (N=594; +/-4.02%)	100.0

**Do you [approve or disapprove] of the way Richard Burr is handling his job as United States Senator?**

	Percent
STRONGLY DISAPPROVE (p)	12.9
DISAPPROVE	21.5
APPROVE	35.8
STRONGLY APPROVE (p)	5.8
DON T KNOW (v)	23.7
REFUSED (v)	0.5
Total (N=594; +/-4.02%)	100.0

**Do you have a [favorable or unfavorable] opinion of Senator Richard Burr?**

	Percent
STRONGLY UNFAVORABLE (p)	9.2
UNFAVORABLE	21.2
FAVORABLE	36.0
STRONGLY FAVORABLE (p)	5.2
DON T KNOW (v)	27.7
REFUSED (v)	0.8
Total (N=594; +/-4.02%)	100.0

**Do you [approve or disapprove] of the way Kay Hagan is handling her job as US Senator?**

	Percent
STRONGLY DISAPPROVE (p)	17.9
DISAPPROVE	22.4
APPROVE	30.2
STRONGLY APPROVE (p)	7.8
DON T KNOW (v)	21.3
REFUSED (v)	0.4
Total (N=594; +/-4.02%)	100.0

**Do you have a [favorable or unfavorable] opinion of Senator Kay Hagan?**

	Percent
STRONGLY UNFAVORABLE (p)	12.3
UNFAVORABLE	24.2
FAVORABLE	34.8
STRONGLY FAVORABLE (p)	5.5
DON T KNOW (v)	22.9
REFUSED (v)	0.2
Total (N=594; +/-4.02%)	100.0

## **JOBS BILL**

**Changing topics, have you been following the news about the president's jobs bill?**

	Percent
NO	17.0
YES	80.3
DON T KNOW (v)	2.7
Total (N=594; +/-4.02%)	100.0

**ONLY RESPONDENTS WHO INDICATED "YES" WERE ASKED THESE FOLLOW UP QUESTIONS:**

**Changing topics, how closely have you been following the news about the president's jobs bill? Have you been following it—[very closely, somewhat closely, not too closely or not at all]?**

	Percent
NOT TOO CLOSELY	11.8
SOMEWHAT CLOSELY	55.5
VERY CLOSELY	32.3
DON T KNOW (v)	0.2
REFUSED (v)	0.3
Total (N=477; +/-4.49%)	100.0

**From what you know or have read about the proposed jobs bill. . .Would you want your member of Congress to vote [for or against] a jobs bill similar to the one that has been proposed, or are you not sure just yet?**

	Percent
VOTE AGAINST	36.1
VOTE FOR	35.3
NOT SURE	27.7
DON T KNOW (v)	0.9
Total (N=475; +/-4.50%)	100.0

**Now, changing topics to the economy. . .Do you expect the national economy to [get better, stay about the same, or get worse]by the end of this year?**

	Percent
GET WORSE	39.6
STAY ABOUT THE SAME	43.2
GET BETTER	15.8
DON T KNOW (v)	1.4
Total (N=594; +/-4.02%)	100.0

**Do you [approve or disapprove] of the way President Obama is handling the economy?**

	Percent
STRONGLY DISAPPROVE (p)	35.3
DISAPPROVE	21.6
APPROVE	27.0
STRONGLY APPROVE (p)	10.0
DON T KNOW (v)	5.8
REFUSED (v)	0.4
Total (N=594; +/-4.02%)	100.0

**Since taking office, have President Obama's economic policies made economic conditions [better, worse, or have they had no effect]?**

	Percent
WORSE	43.5
HAD NO EFFECT	31.1
BETTER	22.3
DON T KNOW (v)	2.9
REFUSED (v)	0.3
Total (N=594; +/-4.02%)	100.0

**Do you think [the Republican Party or the Democratic Party] is doing a better job of managing the national economy?**

	Percent
DEMOCRATIC PARTY	27.3
REPUBLICAN PARTY	29.3
NEITHER PARTY (v)	37.9
DON T KNOW (v)	5.3
REFUSED (v)	0.2
Total (N=594; +/-4.02%)	100.0

**Now, I'd like to ask you about the economy and its affect on you personally. . . . Compared to a year ago, would you say you are [better off, worse off, or about the same] financially?**

	Percent
WORSE OFF	37.7
ABOUT THE SAME	43.5
BETTER OFF	18.2
DON T KNOW (v)	0.6
Total (N=594; +/-4.02%)	100.0

**Looking ahead, a year from now, do you expect your personal financial situation to [get worse, get better, or stay about the same]?**

	Percent
GET WORSE	21.1
STAY ABOUT THE SAME	37.9
GET BETTER	38.6
DON T KNOW (v)	2.3
REFUSED (v)	0.1
Total (N=594; +/-4.02%)	100.0