Welcome!

Welcome to the 2nd Annual Community Service and Service Learning Directors Conference. This conference is specifically designed for staff and faculty responsible for directing community service and service learning programs.

We hope the retreat-like atmosphere will allow participants a relaxed environment to discuss issues and topics related to their work. We are so pleased to have so many of you here to share, learn, challenge, inspire and especially connect with others doing similar work.

Welcome and thanks for being here!

MONDAY, JUNE 7, 2004
7:00 - 8:00 P.M.

“WHERE ARE WE NOW?”
A PANEL DISCUSSION ABOUT COMMUNITY SERVICE & SERVICE LEARNING

Patti Clayton
North Carolina State University

Jenny Koehn
Appalachian State University

Winter Brown
NCCC VISTA @ Meredith College

John Barnhill
North Carolina Campus Compact

PLANNING COMMITTEE

Leslie Kirk, UNC-Chapel Hill
Dan Herrin, Central Piedmont Community College
Jenny Koehn, Appalachian State University
Tierza Watts, North Carolina State University
Betsy Taylor, Wake Forest University
Drew Stelljes, College of William and Mary
Sara Horn, North Carolina Campus Compact
Session One - Workshop Discussions  Tuesday, 9:00-9:50 am

International Service & Service Learning  Room 2
Kathy Manning, Director of Service Learning  
*Elon University*
International service and service-learning have become increasingly popular among college students. In this discussion, we will look at the international programs Elon has created: a 3-week service-learning course, and a 1-week spring break service trip. We will also discuss factors to consider when designing your program.

Community Service: Contributing to the Broader Culture  Room 3
Elaine Madison, Community Service Director  
*Duke University*
This discussion will provide an opportunity to look at the impact community service contributes to the broader culture of a campus environment.

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Session Two - Workshop Discussions  Tuesday, 10:00-10:50 am

Student Leadership in Service Learning  Room 2
Leslie Kirk, Assistant Director of APPLES-Service Learning  
*University of North Carolina at Chapel Hill*
Students are increasingly taking leadership roles connected with Service Learning courses and programs. Come discuss ways to utilize student leadership skills in service learning.

Grant Writing & Fundraising  Room 3
John Barnhill, Executive Director  
*North Carolina Campus Compact*
This workshop will focus on the key elements of any successful grant. Participants will leave with practical tools to write their own grant and a broader understanding of fundraising in higher education.

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Session Three - Group Discussion  Tuesday, 11:00-12:00 pm

Risk Management & Liability  Lake View I
John Barnhill, Executive Director  
*North Carolina Campus Compact*
During this session, we will come together as a group and discuss the topic of Risk Management and Liability. We will look at current effective Risk Management models and resources as well as discuss ways in which we may reduce risk and liability on campuses and throughout individual programs. Directors will have an opportunity to share their current practices and questions.

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Session Four - Round Table Discussions  Tuesday, 1:00-2:15 pm

Burning Issues
During this time we will break into small groups of seven participants. On your table you will find an index card for each person in which we ask that you write down questions, concerns or burning issues you are currently dealing with as Community Service/Service Learning Director. The group will then place these cards in a hat; each person will take turns choosing one card and reading the card aloud to the group. You will then discuss and offer suggestions about the Burning Issue as a group.
Pressures in Service Learning

Jenny Huq, Director of APPLES-Service Learning
University of North Carolina at Chapel Hill

Most service learning programs that have existed for a number of years are facing a wide variety of new pressures. Participants will discuss some of these new and ongoing pressures and possible solutions.

One-Time Service Events

Jenny Koehn, ACT Community Service Coordinator
Appalachian State University

Can service during one-time events be meaningful? One-time service events—well done—can plant the seeds for longer-term service. Please attend this roundtable discussion to share different one-time service events and how to help students create meaning from participating in such events.

Where’s the Learning in Community Service?

Lynne Wheatley, Director of Volunteer Services
Meredith College

As campuses increase a focus on service learning, community service programs are being forced to show the impact and outcomes from volunteer efforts. This discussion will focus on the learning outcomes found in many volunteer programs.

If We Build It, Will They Come?

Creating & Sustaining Effective Service-Learning Faculty Development Programs

Betsy Taylor, Director of Pro Humanitate Center
Wake Forest University
Patti Clayton, Coordinator Service-Learning Program
North Carolina State University

Many campuses are in the process of expanding or enhancing faculty development programs tied to Service-Learning programs. Participants will share successes, challenges, and learnings; identify best practices; brainstorm ideas to address specific situations; and discuss models on each others' campuses.

“Where Are We Going?” Strategic Thinking for Our Future

Dan Herrin, Service Learning Coordinator
Central Piedmont Community College
Tierza Watts, Associate Director of the Center for Student Leadership, Ethics, & Public Service
North Carolina State University

During this last session we will split into two groups: Community Service Directors & Service Learning Directors. Dan Herrin will facilitate the discussion between Service Learning Directors and Tierza Watts will facilitate a discussion between Community Service Directors. Each group will strategize plans and identify new needs for their respective programs. The outcome of these sessions will be a clearer idea of where “we” are headed in the coming year.
### MONDAY, JUNE 7

- **4:00 p.m.-5:00 p.m.** Registration and Check-In
- **5:00 p.m.-5:30 p.m.** Reception
- **5:30 p.m.-6:30 p.m.** Dinner
- **7:00 p.m.-8:00 p.m.** Panel Discussion — "Where Are We Now?" A Discussion about Community Service & Service Learning  
  - Patti Clayton, North Carolina State
  - Winter Brown, NCCC VISTA @ Meredith
  - Jenny Koehn, App State University
  - John Barnhill, NC Campus Compact

### TUESDAY, JUNE 8

- **7:30 a.m.-8:30 a.m.** Breakfast
- **8:30 a.m.-9:00 a.m.** Group Gathering
- **9:00 a.m.-9:50 a.m.** 
  - **Room 2** International Service & Service Learning
    - Kathy Manning, Elon University
  - **Room 3** Community Service: Contributing to the Broader Culture
    - Elaine Madison, Duke University
- **9:50 a.m.-10:00 a.m.** Break
- **10:00 a.m.-10:50 a.m.** 
  - **Room 2** Student Leadership in Service Learning
    - Leslie Kirk, UNC-Chapel Hill
  - **Room 3** Grant Writing & Fundraising
    - John Barnhill, North Carolina Campus Compact
- **10:50 a.m.-11:00 a.m.** Break
- **11:00 a.m.-12:00 p.m.** 
  - **Room 3** Risk Management & Liability
    - John Barnhill, North Carolina Campus Compact
- **12:00 p.m.-1:00 p.m.** Lunch
- **1:00 p.m.-2:15 p.m.** Session Four — Burning Issues (Small Groups of 7)
- **2:15 p.m.-2:30 p.m.** Break
- **2:30 p.m.-3:20 p.m.** 
  - **Room 2** Pressures in Service Learning
    - Jenny Huq, UNC-Chapel Hill
  - **Room 3** One-Time Service Events
    - Jenny Koehn, Appalachian State University
- **3:20 p.m.-3:30 p.m.** Break
- **3:30 p.m.-4:20 p.m.** 
  - **Room 2** Where’s the Learning in Community Service?
    - Lynne Wheatley, Meredith College
  - **Room 3** If We Build It, Will They Come? Creating & Sustaining Effective Service-Learning Faculty Development Programs
    - Betsy Taylor, Wake Forest
    - Patti Clayton, NC State
- **4:20 p.m.-5:30 p.m.** Break
- **5:30 p.m.-6:30 p.m.** Dinner
- **6:30 p.m.-8:30 p.m.** Special Event

### WEDNESDAY, JUNE 9

- **7:30 a.m.-8:30 a.m.** Breakfast
- **8:30 a.m.-10:30 a.m.** Session Seven - Strategic Thinking Session — "Where Are We Going?" Strategic Thinking for Our Future  
  - Tierza Watts, North Carolina State University
  - Dan Herrin, Central Piedmont Community College
- **11:00 a.m.** Depart