



**BlueCross BlueShield
of North Carolina**

P.O. Box 2291
Durham, NC 27702
<CampaignID>

***Important message
from your health plan***

<Mail Date>

<MemberFirstName> <MemberLastName>
<MemberAddress1>
<MemberAddress2>
<MemberCity>, <MemberState> <MemberZipCode>

Dear <MemberFirstName>,

Your specialty pharmacy is changing on April 1, 2021.

To help keep costs low, beginning April 1, 2021, your specialty medicines covered under your health plan will now be supplied by the specialty pharmacy Accredo.

Accredo has the medicines and support you need to help you manage complex conditions.

You can count on:

- Specialty-trained staff experienced in your medicine and specialty condition
- 24/7 access to pharmacists and nurses for questions
- Free shipping with safe, on-time delivery
- Refill reminders and digital tools

Next Steps

If your specialty medicine prescriptions have refills remaining on April 1, 2021, you don't have to do anything right now.

Starting April 1, 2021, your specialty medicine prescriptions will automatically be transferred to your new specialty pharmacy. Accredo will call or email you to get you signed up and ready for your first order. If you prefer, you can also call Accredo at **833-599-0513** starting April 1, 2021.

Some specialty medicine prescriptions will not be moved, such as controlled substances or prescriptions that have expired or do not have any refills left. For those prescriptions, you'll need to ask your doctor to send new prescriptions to Accredo on or after April 1, 2021.

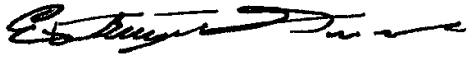
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Learn More

Please visit [accredo.com/BCNC](https://www.accredo.com/BCNC) for more information about getting started with Accredo.

For questions on drugs needed before April 1, 2021, talk to your current specialty pharmacy.

Sincerely,



Estay Greene, PharmD, MBA
Vice President of Pharmacy Services
Blue Cross and Blue Shield of North Carolina
[BlueCrossNC.com](https://www.BlueCrossNC.com)

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