



ELON
UNIVERSITY

Kernodle Center
for Civic Life

Why Validate Your Service Hours?

While service is not about counting or quantity, service hours are added on to your [Elon Experiences Transcript](#) (EET). The EET (available on OnTrack), which includes validated service, provides an official record of out of the class experiences during college. Highlighting these experiences can be valuable when applying for internships, grad school, and future employment. Additionally, validating your hours allows Elon to share the full story of work being done in partnership with local and global communities.

What Counts as Validated Service?

At Elon, service is defined as work accomplished through direct service, indirect service, or advocacy with domestic and international communities. Validated student service can occur whenever a student is enrolled at Elon, which includes times when school is not in session. Hours can be completed individually, as part of an academic course, with a student organization, or with a campus department.

How To Validate

We use an electronic platform called Phoenix Serve, which is linked with Phoenix Connect, in order to validate service hours. Access the platform by visiting: <https://elon.givepulse.com/>. For more information about how to utilize the platform, including how to enter your hours, visit www.tinyurl.com/phoenixserve.

Where Can I Engage With Service?

Service can be with non-profit organizations, non-governmental agencies, governmental programs, schools, and church programs that serve a community need, and organizations that serve populations in-need. Visit the Kernodle Center's [volunteer toolkit](#) for more information about how to get engaged.

Advocacy/Activism

Advocacy, awareness, community organizing, and voter registration can be validated. Validated service hours for advocacy should be related to awareness and education around a community issue. Voter registration does qualify as validated student service; volunteering with a campaign does not.

Fundraising/Philanthropy

Fundraising and Philanthropy can be validated as indirect service in some circumstances. Hours can be validated for time that is spent to plan a philanthropy event, as well as participation in larger campus events with sustained engagement, including Elonthon and Relay for Life. Simply providing funds, while an important way to offer support, does not count as validated service.

What Does NOT Count As Validated Student Service?

While important work, the following do NOT count as validated service hours: work on political campaigns, paid or volunteer work for an Elon department, student conduct restitution hours or court-ordered volunteer hours, and service to the University (Orientation Leaders, Resident Assistants, etc.).

Questions? Email ambassadors@elon.edu or call 336-278-7250